



MyChart Message Your Provider

If you have a non-urgent medical question, you can send a message to your doctor's staff members. This message is secure, meaning your information stays private when sent from MyChart.

You might use the Get Medical Advice feature if you're not sure whether you should come in for an appointment, if you need clarification on the dosage of one of your medications or something that was discussed in a recent visit, or if you just want advice about a common illness.

1. Go to **Messaging > Ask a Question**.
2. Click **New Medical Question**.
3. Select a recipient from the list. This list might include your primary care provider, another doctor with whom you've recently had an office visit, or the general nursing staff at the clinic.
4. Select a subject for your message and enter your question.
5. When you are finished, click **Send**.

Ask a Medical Question ?

All pieces of information are required to request medical advice.

Expect a response within 2 business days.

Family Medicine, Physician, MD

Non-Urgent Medical Question

The following people will be able to view this message online.

Myself (MyC Myc)

Jose Mesa Mychart

Spouse Myc

ATTACH AN IMAGE i

SEND

CANCEL

Someone at your clinic should respond to you within two business days. If you've opted to receive email or text notification for new messages in your MyChart account, you'll receive a message letting you know that the clinic has responded to your request.

To view a message after you've sent it, go to **Messaging > Message Center** and select the **Sent Messages** tab. Messages that appear in bold text have not yet been read by clinic staff.